Hospital Compare Preview Report: Improving Care Through Information – Inpatient

Hospital Performance

Reporting Period for Clinical Process Measures: Second Quarter 2011 through First Quarter 2012 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

Address: MEDICAL CENTER BOULEVARD
City, State, ZIP: WINSTON-SALEM, NC 27157
Phone Number: (336) 716-2011
County Name: FORSYTH

Type of Facility: Short-term
Type of Ownership: Voluntary non-profit - Private
Emergency Service Provided: Yes

Participation in a Systematic Database for:
Cardiac Surgery: Yes
Stroke Care: Yes
Nursing Sensitive Care: Yes

	Hospital Quality Measures	Your Hospital Performance Aggregate Rate for All Four Quarters	10% of All Hospitals Submitting Data Scored Equal to or Better Than	State Performance	National Performance
Acute Myocardial Infarction (AMI)					
AMI-2	Aspirin Prescribed at Discharge	100% of 671 patients	100%	99%	99%
AMI-7a	Fibrinolytic Therapy Received Within 30 Minutes of Hospital Arrival	0 patients	100%	0%	60%
AMI-8a	Primary PCI Received Within 90 Minutes of Hospital Arrival	100% of 51 patients	100%	97%	94%
AMI-10	Statin Prescribed at Discharge	100% of 648 patients	100%	98%	98%
Heart Failure (HF)					
HF-1	Discharge Instructions	97% of 772 patients	100%	94%	93%
HF-2	Evaluation of LVS Function	100% of 863 patients	100%	100%	99%
HF-3	ACEI or ARB for LVSD	100% of 302 patients	100%	97%	96%
Pneumonia (PN)					
PN-3b	Blood Cultures Performed in the Emergency Department Prior to Initial Antibiotic Received in Hospital	96% of 590 patients	100%	97%	97%
PN-6	Initial Antibiotic Selection for CAP in Immunocompetent Patient	96% of 161 patients	100%	96%	95%
Surgical Care Improvement Project (SCIP)					
SCIP-Inf-1	Prophylactic Antibiotic Received Within 1 Hour Prior to Surgical Incision	100% of 619 patients(2)	100%	99%	98%
SCIP-Inf-2	Prophylactic Antibiotic Selection for Surgical Patients	100% of 627 patients(2)	100%	99%	98%
SCIP-Inf-3	Prophylactic Antibiotics Discontinued Within 24 Hours After Surgery End Time	98% of 607 patients(2)	100%	98%	97%

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	Hospital Quality Measures	Your Hospital Performance Aggregate Rate for All Four Quarters	10% of All Hospitals Submitting Data Scored Equal to or Better Than	State Performance	National Performance
Surgical Care Improvement Project (SCIP)					
SCIP-Inf-4	Cardiac Surgery Patients with Controlled 6 A.M. Postoperative Blood Glucose	93% of 196 patients(2)	99%	97%	96%
SCIP-Inf-9	Urinary Catheter Removed on Postoperative Day 1 (POD 1) or Postoperative Day 2 (POD 2) with Day of Surgery being Day Zero	99% of 592 patients(2)	100%	97%	95%
SCIP-Inf-10	Surgery Patients with Perioperative Temperature Management	99% of 796 patients(2)	100%	100%	100%
SCIP-Card-2	Surgery Patients on Beta-Blocker Therapy Prior to Arrival Who Received a Beta-Blocker During the Perioperative Period	98% of 355 patients(2)	100%	98%	96%
SCIP-VTE-1	Surgery Patients with Recommended Venous Thromboembolism Prophylaxis Ordered	99% of 581 patients(2)	100%	99%	98%
SCIP-VTE-2	Surgery Patients Who Received Appropriate Venous Thromboembolism Prophylaxis Within 24 Hours Prior to Surgery to 24 Hours After Surgery	99% of 581 patients(2)	100%	98%	97%
Emergency Department (ED)					
ED-1b	Median Time from ED Arrival to ED Departure for Admitted ED Patients	292 Minutes based on 120 patients(2)	175 Minutes	312 Minutes	277 Minutes
ED-2b	Admit Decision Time to ED Departure Time for Admitted Patients	49 Minutes based on 78 patients(2)	43 Minutes	115 Minutes	98 Minutes
Immunization (IMM)					
IMM-1a	Pneumococcal Immunization	89% of 147 patients(2)	98%	91%	88%
IMM-2	Influenza Immunization	95% of 276 patients(2)	98%	90%	86%

Footnote Legend

0 patients: No patients met the criteria for inclusion in the measure calculation.

1. The number of cases is too small to reliably tell how well a hospital is performing.
2. Measure reflects the hospital's indication that its submission was based upon a sample of its relevant discharges.
3. Rate reflects fewer than maximum possible quarters of data.
4. Suppressed for one or more quarters by CMS.
5. No data are available for publication from the hospital for this measure.

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Hospital CAHPS (HCAHPS) Survey

Reporting Period for HCAHPS Measures: Second Quarter 2011 through First Quarter 2012 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

Address: MEDICAL CENTER BOULEVARD
City, State, ZIP: WINSTON-SALEM, NC 27157
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Type of Facility: Short-term
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Participation in a Systematic Database for:
Cardiac Surgery: Yes
Stroke Care: Yes
Nursing Sensitive Care: Yes

HCAHPS Survey Completion and Response Rate

Number of Completed Surveys	569
Survey Response Rate	31

HCAHPS Composites and Individual Items

		Your Hospital's Adjusted Score			State Average			U.S. Average		
HCAHPS Composites		**% Sometimes to Never**	**% Usually**	**% Always**	**% Sometimes to Never**	**% Usually**	**% Always**	**% Sometimes to Never**	**% Usually**	**% Always**
Composite 1 (Q1 to Q3)	Communication with Nurses	5	20	75	4	16	80	5	17	78
Composite 2 (Q5 to Q7)	Communication with Doctors	4	15	81	4	13	83	4	15	81
Composite 3 (Q4 & Q11)	Responsiveness of Hospital Staff	14	29	57	9	23	68	10	24	66
Composite 4 (Q13 & Q14)	Pain Management	7	28	65	7	22	71	7	23	70
Composite 5 (Q16 & Q17)	Communication about Medicines	20	19	61	18	17	65	19	18	63
Hospital Environment Items		**% Sometimes to Never**	**% Usually**	**% Always**	**% Sometimes to Never**	**% Usually**	**% Always**	**% Sometimes to Never**	**% Usually**	**% Always**
Q8	Cleanliness of Hospital Environment	10	25	65	10	19	71	9	18	73
Q9	Quietness of Hospital Environment	10	29	61	8	29	63	11	29	60

Discharge Information Composite		**% Yes**	**% No**	**% Yes**	**% No**	**% Yes**	**% No**
Composite 6 (Q19 & Q20)	Discharge Information	85	15	85	15	84	16

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Hospital CAHPS (HCAHPS) Survey

Reporting Period for HCAHPS Measures: Second Quarter 2011 through First Quarter 2012 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

HCAHPS Global Items

		Your Hospital's Adjusted Score			State Average			U.S. Average		
Q21	**Overall Rating of Hospital**	**% 0 to 6 rating**	**% 7 and 8 rating**	**% 9 and 10 rating**	**% 0 to 6 rating**	**% 7 and 8 rating**	**% 9 and 10 rating**	**% 0 to 6 rating**	**% 7 and 8 rating**	**% 9 and 10 rating**
Overall Rating of Hospital *(0 = Worst Hospital 10 = Best Hospital)*		10	17	73	7	22	71	8	23	69

		Your Hospital's Adjusted Score			State Average			U.S. Average		
Q22	**Willingness to Recommend this Hospital**	**% No: Definitely or Probably Not Recommend**	**% Yes: Probably Recommend**	**% Yes: Definitely Recommend**	**% No: Definitely or Probably Not Recommend**	**% Yes: Probably Recommend**	**% Yes: Definitely Recommend**	**% No: Definitely or Probably Not Recommend**	**% Yes: Probably Recommend**	**% Yes: Definitely Recommend**
Willingness to Recommend this Hospital		4	20	76	5	24	71	5	25	70

Footnote Legend

6. *Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance.*
7. *Survey results are based on less than 12 months of data.*
8. *Survey results are not available for this reporting period.*
9. *No or very few patients were eligible for the HCAHPS survey.*
11. *There were discrepancies in the data collection process.*
12. *Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance.*

Hospital Compare Preview Report: Improving Care Through Information – Inpatient

Hospital Performance

Reporting Period for 30-Day Mortality and Readmission Outcome Measures: Third Quarter 2008 through Second Quarter 2011 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

Address: MEDICAL CENTER BOULEVARD
City, State, ZIP: WINSTON-SALEM, NC 27157
Phone Number: (336) 716-2011
County Name: FORSYTH

Type of Facility: Short-term
Type of Ownership: Voluntary non-profit - Private
Emergency Service Provided: Yes

Participation in a Systematic Database for:
Cardiac Surgery: Yes
Stroke Care: Yes
Nursing Sensitive Care: Yes

30-Day Risk-Standardized Mortality Measures

	Hospital Quality Measures	Your Hospital's Performance	Your Hospital's Number of Eligible Medicare Admissions	Your Hospital's Risk-Standardized Mortality Rate (Lower Limit, Upper Limit of 95% Interval Estimate)	U.S. National Rate	Number of Hospitals...	Better than U.S. National Rate	No Different than U.S. National Rate	Worse than U.S. National Rate	Number of Cases Too Small*
Acute Myocardial Infarction (AMI)										
MORT-30-AMI	Acute Myocardial Infarction (AMI) 30-Day Mortality Rate	No Different than U.S. National Rate	420	16.2% (13.6%, 19.2%)	15.5%	in the **Nation** that Performed ...	72	2668	23	1842
						in the **State** that Performed ...	0	84	1	26
Heart Failure (HF)										
MORT-30-HF	Heart Failure (HF) 30-Day Mortality Rate	No Different than U.S. National Rate	609	11.8% (9.5%, 14.4%)	11.6%	in the **Nation** that Performed ...	196	3801	119	705
						in the **State** that Performed ...	4	95	4	10
Pneumonia (PN)										
MORT-30-PN	Pneumonia (PN) 30-Day Mortality Rate	No Different than U.S. National Rate	521	14.1% (11.9%, 16.8%)	12%	in the **Nation** that Performed ...	189	4056	219	380
						in the **State** that Performed ...	4	94	11	4

Hospital Performance

Reporting Period for 30-Day Mortality and Readmission Outcome Measures: Third Quarter 2008 through Second Quarter 2011 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

30-Day Risk-Standardized Readmission Measures

	Hospital Quality Measures	Your Hospital's Performance	Your Hospital's Number of Eligible Medicare Discharges	Your Hospital's Risk-Standardized Readmission Rate (Lower Limit, Upper Limit of 95% Interval Estimate)	U.S. National Rate	Number of Hospitals...	Better than U.S. National Rate	No Different than U.S. National Rate	Worse than U.S. National Rate	Number of Cases Too Small*
Acute Myocardial Infarction (AMI)										
READM-30-AMI	Acute Myocardial Infarction (AMI) 30-Day Readmission Rate	No Different than U.S. National Rate	490	21.0% (18.1%, 24.3%)	19.7%	in the **Nation** that Performed ...	30	2338	41	2110
						in the **State** that Performed ...	0	74	0	36
Heart Failure (HF)										
READM-30-HF	Heart Failure (HF) 30-Day Readmission Rate	Worse than U.S. National Rate	805	28.7% (25.8%, 31.5%)	24.7%	in the **Nation** that Performed ...	95	3959	162	613
						in the **State** that Performed ...	5	97	3	9
Pneumonia (PN)										
READM-30-PN	Pneumonia (PN) 30-Day Readmission Rate	Worse than U.S. National Rate	565	23.7% (20.7%, 26.7%)	18.5%	in the **Nation** that Performed ...	33	4325	125	376
						in the **State** that Performed ...	0	106	3	5

Footnote Legend

****The Number of cases is too small (fewer than 25) to reliably tell how well the hospital is performing.***

5. No data are available for publication from the hospital for this measure.

Hospital Performance

Reporting Period for AHRQ Patient Safety and Inpatient Quality Indicators: Third Quarter 2009 through Second Quarter 2011 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

Address: MEDICAL CENTER BOULEVARD
City, State, ZIP: WINSTON-SALEM, NC 27157
Phone Number: (336) 716-2011
County Name: FORSYTH

Type of Facility: Short-term
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Emergency Service Provided: Yes

Participation in a Systematic Database for:
Cardiac Surgery: Yes
Stroke Care: Yes
Nursing Sensitive Care: Yes

AHRQ Measures - Patient Safety Indicators

	Hospital Quality Measures	Your Hospital's Performance	Your Hospital's Number of Eligible Medicare Discharges	Your Hospital's PSI Rate (Lower Limit, Upper Limit of 95% Confidence Interval)	U.S. National Rate per 1,000	Number of Hospitals...	Better than U.S. National Rate / Value	No Different than U.S. National Rate / Value	Worse than U.S. National Rate / Value	Number of Cases Too Small*
Individual Patient Safety Indicators (PSIs)										
PSI-4	Death among surgical inpatients with serious treatable complications	Worse than U.S. National Rate	475	171.52 (148.90, 194.14)	113.43	in the **Nation** that Performed ...	63	1888	84	961
						in the **State** that Performed ...	0	56	5	23
PSI-6	Iatrogenic pneumothorax, adult	No Different than U.S. National Rate	25895	0.23 (0.05, 0.41)	0.35	in the **Nation** that Performed ...	10	3358	77	41
						in the **State** that Performed ...	0	88	2	1
PSI-11	Post-Operative Respiratory Failure	No Different than U.S. National Rate	N/A	N/A	N/A	in the **Nation** that Performed ...	201	2458	251	231
						in the **State** that Performed ...	4	56	14	5

Hospital Performance

Reporting Period for AHRQ Patient Safety and Inpatient Quality Indicators: Third Quarter 2009 through Second Quarter 2011 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

AHRQ Measures - Patient Safety Indicators

	Hospital Quality Measures	Your Hospital's Performance	Your Hospital's Number of Eligible Medicare Discharges	Your Hospital's PSI Rate (Lower Limit, Upper Limit of 95% Confidence Interval)	U.S. National Rate per 1,000	Number of Hospitals...	Better than U.S. National Rate / Value	No Different than U.S. National Rate / Value	Worse than U.S. National Rate / Value	Number of Cases Too Small*
Individual Patient Safety Indicators (PSIs)										
PSI-12	Post-Operative Pulmonary Embolism (PE) or Deep Vein Thrombosis (DVT)	No Different than U.S. National Rate	8843	5.18 (4.10, 6.26)	4.71	in the **Nation** that Performed ...	220	2768	229	110
						in the **State** that Performed ...	6	76	4	0
PSI-14	Postoperative wound dehiscence	No Different than U.S. National Rate	1403	0.63 (0.00, 1.61)	0.95	in the **Nation** that Performed ...	0	2753	40	370
						in the **State** that Performed ...	0	77	3	4
PSI-15	Accidental puncture or laceration	Better than U.S. National Rate	27297	1.43 (0.90, 1.96)	2.05	in the **Nation** that Performed ...	156	3050	238	42
						in the **State** that Performed ...	3	83	4	1
Composite Patient Safety Indicator (PSI)										
PSI-90	Complication / patient safety for selected indicators (composite)	No Different than U.S. National Rate	N/A	N/A	N/A	in the **Nation** that Performed ...	156	3115	215	N/A
						in the **State** that Performed ...	5	83	3	N/A

Hospital Performance

Reporting Period for AHRQ Patient Safety and Inpatient Quality Indicators: Third Quarter 2009 through Second Quarter 2011 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

AHRQ Measures - Inpatient Quality Indicators

	Hospital Quality Measures	Your Hospital's Performance	Your Hospital's Number of Eligible Medicare Discharges	Your Hospital's IQI Rate (Lower Limit, Upper Limit of 95% Confidence Interval)	U.S. National Rate	Number of Hospitals...	Better than U.S. National Rate / Value	No Different than U.S. National Rate / Value	Worse than U.S. National Rate / Value	Number of Cases Too Small*
Individual Inpatient Quality Indicators (IQIs)										
IQI-11	Abdominal aortic aneurysm (AAA) repair mortality	N/A	N/A	N/A	N/A	in the **Nation** that Performed ...	N/A	N/A	N/A	N/A
						in the **State** that Performed ...	N/A	N/A	N/A	N/A
IQI-19	Hip fracture mortality rate	N/A	N/A	N/A	N/A	in the **Nation** that Performed ...	N/A	N/A	N/A	N/A
						in the **State** that Performed ...	N/A	N/A	N/A	N/A
Composite Inpatient Quality Indicator (IQI)										
IQI-91	Mortality for selected medical conditions (composite)	N/A	N/A	N/A	N/A	in the **Nation** that Performed ...	N/A	N/A	N/A	N/A
						in the **State** that Performed ...	N/A	N/A	N/A	N/A

Hospital Performance

Reporting Period for Hospital Acquired Conditions Measures: Third Quarter 2009 through Second Quarter 2011 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

Hospital Acquired Condition

Hospital Quality Measures	Your Hospital's Performance Rate (per 1,000 discharges)	Your Hospital's Number of Eligible Discharges (Denominator)	U.S. National Rate (per 1,000 discharges)
Hospital Acquired Condition (HAC)			
Foreign object retained after surgery	0.000	28216	0.028
Air embolism	0.000	28216	0.003
Blood incompatibility	0.000	28216	0.001
Pressure ulcer stages III and IV	0.284	28216	0.136
Falls and trauma	0.567	28216	0.527
Vascular catheter-associated infection	0.638	28216	0.372
Catheter-associated UTI	0.425	28216	0.358
Manifestations of poor glycemic control	0.071	28216	0.058

Hospital Performance

Reporting Period for Healthcare Associated Infection Measures: Second Quarter 2011 through First Quarter 2012 Discharges

340047-NORTH CAROLINA BAPTIST HOSPITAL

Healthcare Associated Infection Measures

Hospital Quality Measures	Your Hospital's Reported Number of Infections	Device Days / Procedures	Your Hospital's Predicted Number of Infections	Ratio of Reported to Predicted Infections (SIR)	Your Hospital's Performance	State Standardized Infection Ratio	U.S. National Standardized Infection Ratio	Confidence Interval
Central Line Associated Bloodstream Infection (CLABSI)								
Central Line Associated Bloodstream Infection	13	20757	53.298	0.244	Better than the U.S. National Average	0.466	0.556	0.130 -- 0.417
Catheter Associated Urinary Tract Infection (CAUTI)								
Catheter Associated Urinary Tract Infections	10	7260	20.140	0.497	Better than the U.S. National Average	0.899	1.037	0.238 -- 0.913
Surgical Site Infection (SSI)								
SSI-Colon Surgery	2	85	3.105	0.644	Better than the U.S. National Average	0.875	0.838	0.078 -- 2.327
SSI-Abdominal Hysterectomy	0	58	0.755	N/A(5)	N/A	0.900	0.977	N/A

Footnote Legend

3. *Rate reflects fewer than maximum possible quarters of data.*
5. *No data are available for publication from the hospital for this measure.*
14. *No data are available for publication from the hospital for this measure because there were zero central line days.*
15. *No data are available for publication from the hospital for this measure because this hospital does not have ICU locations for one or more quarters.*