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## Client Memo

**To:** Wake Forest Baptist Health Outreach Clients  
**Date:** July 18, 2016  
**Re:** New Laboratory System Going Live

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In early August, Wake Forest Diagnostic Laboratories will be moving from the Laboratory Information System; SunQuest to Beaker. Beaker is a system developed by EPIC and is designed to run more effectively and efficiently with modern EMRs. As concerns CareEvolve (CE), the Beaker implementation will not impact how some of you interact with and use CE alongside your EMRs.

A readiness assessment for Beaker is planned for mid-July, and testing is already underway. At Go-Live, some delays with lab turnaround times are expected. Within a couple of weeks, we should start seeing improvements, and turnaround times should decrease as we become more efficient with the Beaker system. We are very sensitive to the impact this may have on you and will have staff available within our client services department for any questions or problems you may experience. Our client services department can be reached at 877-933-9522.

As a valued Wake Forest Diagnostic Laboratories client, we wanted to make sure you were informed in advance of this change. While this change may cause some service disruption in the interim, we are confident the long-term benefit will prove to be a great improvement in how you care for your patients.

Please refer to the Client Center on our Diagnostic Laboratories web-site <http://www.wakehealth.edu/Diagnostic-Lab/Client-Center.htm> for the most up to date information about this Laboratory Information System conversion. Thank you for your business.



*A Mission to Care. A Mission to Cure.*