

## Client Memo

**To:** Wake Forest Baptist Health Outreach Clients

**Date:** August 2, 2016

**Re:** New Laboratory System Going Live

Effective August 8<sup>th</sup>, 2016, Wake Forest Diagnostic Laboratories will have moved from the Laboratory Information System SunQuest to Beaker. Beaker is a system developed by Epic. The transition is expected to be seamless. The Desktop Shortcut (URL) used to access CareEvolve WILL NOT change. Nor will username, password or location identifiers change. However, there are a few items we would like to highlight.

- The test compendium will provide the same testing we currently offer today; however, take note that the tests codes will be different. The new codes will begin with the prefix “LAB” followed by a number. A test can continue to be located via the search function by using the previous order code or test name. Also, the order screens will still have favorites (commonly ordered tests) as well as favorite profiles.
- Report formatting of test results will differ slightly for what’s presented today.
- Any Future Orders that have been placed will not carry over. Those will need to be reinitiated on Monday, August 8<sup>th</sup>.
- Paper Requisitions, used during CareEvolve downtimes or by clients whom submit manual orders, are being replaced with new compendium test information. Each site will receive their new versions soon but probably not all before Go Live. Once you do receive, please discard any older requisition copies that may remain at your locations.

Staff will be available within our Client Services department for any questions or problems you may experience. Please feel free to contact them at 1-877-933-9522. Also, please refer to the Client Center on our Diagnostic Laboratories web-site <http://www.wakehealth.edu/Diagnostic-Lab/Client-center.htm> for the most up to date information about this Laboratory Information System conversion. Thank you for your business.

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