



## A Word from our Director

On behalf of the providers and staff of the Downtown Health Plaza, I am happy to welcome you to what we hope will be a close relationship in your healing experience. The Downtown Health Plaza is an outpatient clinic that serves Winston-Salem and the greater Forsyth County community. For over a decade, our mission has been to provide quality and compassionate care to all we serve.

Our doctors and other health care providers believe in total health. Through encouragement and innovative medical treatments, we assist our patients in seizing ownership of their well-being to attain optimal health.

Thank you for your interest in our clinic and our mission. Together, we can help you get well and stay healthy.

### Robert Jones

Director, Downtown Health Plaza

## Characteristics of Patient- and Family-centered Care

- Accessible
- Thorough
- Compassionate
- Continuous
- Coordinated
- Culturally Competent

**For more information, call us at 336-713-9800 or go to [WakeHealth.edu/DHP](http://WakeHealth.edu/DHP).**



Downtown Health Plaza  
1200 Martin Luther King Jr. Drive  
Winston-Salem, NC 27101



## Make Downtown Health Plaza Your Medical Home

Patient- and Family-centered Care in Winston-Salem



A Mission to Care. A Mission to Cure.

## When You Are Well

At the Downtown Health Plaza, we not only help you feel better, but we also provide:

- ▶ Chronic Disease Management
- ▶ Preventive and Diagnostic Services
- ▶ Prescription Assistance
- ▶ Referral to Specialists
- ▶ Support and Information

## When You Are Sick

The Downtown Health Plaza provides diagnostic and treatment services at low cost. Our medical specialists are well trained in their specialty to provide top quality care to you. Because we are an academic outpatient clinic, we have access to the latest, cutting-edge technology to assist you on your journey to wellness.

And if you need hospitalization, we can arrange a smooth transition to the nearest emergency room.

**NOTE: If you think your health or your life is in immediate danger, call 911 immediately.**

## Services Provided

- ▶ Pharmacy
- ▶ Radiology
- ▶ Mammography
- ▶ Financial Counselors
- ▶ Spanish Interpreters
- ▶ Adult Medicine
- ▶ Specialty Services
- ▶ 24/7 On-call Nurse
- ▶ Obstetrics/Gynecology
- ▶ Pediatrics
- ▶ CareNet Counseling
- ▶ Imprints Parenting

As a patient- and family-centered care provider, our mission is to offer comprehensive care and to improve the health of all we serve.