Making an Impact

The Supporters of Health program gives patients in five targeted zip codes in Winston-Salem, N.C., a contact to help ensure their care, food, living, transportation and other needs are met. The chart below shows financial data for six months prior to and after enrollment in the Supporters of Health program for 132 patients.

- **Average cost per encounter**: 16%
- **Average cost per patient**: 15%
- **Total charges for all patients**: 16%
- **Charges per inpatient encounter**: 3%
- **Charges per outpatient encounter**: 10%