

Winston-Salem Office: Telephone: (336)716-6476 Fax: (336)716-0194

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Jeffrey L. Deaton, MD Associate Professor Medical Director

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Laboratory Services Telephone: (336)716-3677

Yimin Shu, MD, PhD, HCLD Associate Professor Laboratory Director

Roxanne Kennedy, RN, BSN *IVF Coordinator*

Chelsea Kiser, RN Donor eggs/Gestational Carrier Coordinator

Patricia Joyner Financial Counselor

PAL Line: (800) 277-7654 www.wakehealth.edu/ivf

After hours Line: (336) 716-2011 - Option 7

- Request to page doctor

Welcome to the Wake Forest Center for Fertility, Endocrine and Menopause!

We are a group of Board Certified Reproductive Endocrinologists and other Fertility Specialists delighted to participate in your care. In addition to our Physicians, our center consists of a staff of nationally certified nurses, sonographers and laboratory personnel dedicated to helping you achieve your goal of a family. As a teaching institution, we stay up to date with the latest knowledge and technology to help you achieve your dream. While one of our Reproductive Endocrinologists will provide your care, you may interact with a resident physician or student who often provide valuable assistance in the planning and preparation of your treatment plan. We believe science, compassion, and teamwork are important ingredients in your journey.

We are a comprehensive practice and recognize the stress and complexity of your journey. Our goal is to support you in your care. To achieve this goal, we also have a Board Certified Urologist who specializes in male fertility, Surgical Specialists, and a Reproductive Psychiatrist in our office to assist.

1. We ask that you complete your *entire* 8-*paged* new patient questionnaire prior to your visit. Due to travel and busy schedules, we offer new patient and other consultations by video. New patient appointments can be involved, so plan for 30-60 minutes. We encourage you to fax (336-716-0194) the 8-page questionnaire and prior infertility records to us before your appointment.

2. We focus on a team approach to your care. Your daily contact with our center may be through our Nursing staff; however, a Board Certified Physician always oversees your care. We encourage you to activate your MyWakeHealth patient portal to communicate with our office for non-urgent needs. We encourage you to talk with our financial coordinator, Patty Joyner, to discuss the cost of your proposed treatments at our center. She can be reached at (336) 716-1269 or through the patient portal mentioned above.

We look forward to meeting you and being part of your fertility journey!

Jeffrey Deaton, M.D. Bruce Lessey, Ph.D., M.D.

Shelby Neal, M.D.

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