What is a Patient-Centered Medical Home

- A personal physician leads a team of medical professionals to coordinate care and identify medical and community resources to meet a patient’s needs
- Improved communication between patient and doctor based on trust, respect and shared-decision making
- Greater and faster access to services, including same-day scheduling
- Utilizes technology, such as electronic health records, to provide better quality of care
- More focus on prevention which can lead to earlier identification and management of health problems
- Lower per person costs, fewer unnecessary tests and procedures, and less use of the emergency room

DHP
Why You Should Make DHP Your Medical Home

1200 MLK Dr
Winston-Salem, NC 27101
336-713-9800

Characteristics of the Patient-Centered Medical Home

Accessible
Family-centered
Thorough
Compassionate
Continuous
Coordinated
Culturally Competent
WHEN YOU ARE WELL

DHP will help you-----
Manage Chronic Diseases
  Diabetes
  Asthma
  Hypertension
Receive Preventive & Diagnostic Services
  Annual physical exams
  Immunizations
  Blood and urine tests
  Pap smears
  Mammograms
Obtain prescriptions
Referral to specialists
Support & Information
  Educational materials
  Support groups

WHEN YOU ARE SICK

Call us first for CARE NOW. Don't go to the Emergency Room for common illnesses. We can usually help you faster.

And if you need emergency treatment, we can arrange a smooth transition when you need hospitalization.

Medicaid and some insurance companies pay your doctor to be your primary care provider (PCP) and require that you call or see your doctor first when you need medical care. If you go to another provider without your PCP's okay, you may be responsible for the bill.

NOTE: Use the emergency room only when you feel your life or health is in immediate danger. Call 911 in these emergency situations.

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As your medical home, our goal is to treat all your medical needs and coordinate all your health care.